Computer Networking & Facilities (2016-2017)

San Francisco State University

1. How many computers/terminals are available on campus for general student use? **2,000**
2. How many ports are available on campus for general student use? **800**
3. Which of the following are accessible to students?

    ☒ Campus intranet
    ☒ Computer help desk
    ☒ Free student e-mail accounts
    ☒ Online (class) grades
    ☒ Online (class) registration
    ☒ Online (class) schedules
    ☐ Other-specify

4. Can any administrative functions (besides course registration) be performed online? (**X**) Yes   ( ) No
    a. If so, please describe
        - Accept admission offer and financial aid award offer;
        - Request official or unofficial transcripts and degree audit reports;
        - Update personal contact and emergency contact information;
        - Register for orientation and tests;
        - Review test scores, financial statements, GE segment III, grades,
        - student schedule and class schedules;
        - Verify enrollment, Graduate Approved Program (GAP) and Culminating Experience status,
        - Make online Web payments for fees, tuition and other miscellaneous charges;
        - Fulfill basic information literacy requirements;
        - Complete first year online advising workshop;
        - Manage SF State e-mail account services
        - Faculty evaluations of teaching effectiveness
        - ePortfolios
        - Affordable Instructional Materials
        - Document collaboration using Office365 and/or Box.com

5. Do you have a campus-wide wireless network in place?: (**X**) Yes   ( ) No
    a. If yes, wireless network access available, throughout the entire campus? (**X**) Yes   ( ) No

100%	Classrooms
100%	Dorms
100%	Lounges/Dining Areas
100%	Student Union
100%	Common outdoor areas

6. Do you require students to download a proprietary client to their computers to access your wireless network?
    ( ) Yes   (**X**) No** **- unless they are using a public area network jack that is protected using NAC that requires a client installation to use.**
7. Number of computer labs, classrooms, etc. that were on campus and accessible by undergraduate students as of May 2015?: **120**
8. Average number of computers per computer lab. (Type of computer lab described in previous question): **25**
9. Do you have a network or lab fee for computer usage on campus for undergraduates? ( ) Yes   (**X**) No   If so, what is it?
10. In addition to (or instead of) wireless connectivity to the Internet in undergraduate classrooms, does your campus have any other wireless area? (**X**) Yes   ( ) No
11. Can students remotely access the web and get their email through your college's connection? (**X**) Yes   ( ) No

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12. Is there at least one staffed computer lab on campus available to undergraduate students? (**X**) Yes   ( ) No
    a. If yes, is at least one staffed computer lab open 24 hours a day while school is in session? **Yes**
    b. How many days a week is it open while school is in session? **7**
    c. Does the staff provide training or assistance to undergraduates in the use of:

           1. software   (**X**) Yes   ( ) No   ( ) n/a
           2. internet   (**X**) Yes   ( ) No   ( ) n/a
           3. computers   (**X**) Yes   ( ) No   ( ) n/a

13. Do you permit student web pages ( ) Yes   (**X**) No** **Web pages may be created as a part of a matriculated class**
14. Are enrolled undergraduate students required to have their own computer? ( ) Yes   (**X**) No
    a. Percent of undergraduates that own computers? **95%**
    b. Is a computer purchase or lease plan available through your institution? ( ) Yes   (**X**) No
    c. Special pricing, discount, or resale agreement with hardware vendors? (**X**) Yes   ( ) No
       If so, please list them. **Dell, Apple, HP, Toshiba**

15. Do you provide student web pages? ( ) Yes   (**X**) No
16. What is the URL of your school's official Facebook page? **https://www.facebook.com/sanfranciscostate**
17. What is the URL of your school's official Twitter page? **https://twitter.com/SFState_News**
18. Do you have a computer ethics policy in place for your school? (**X**) Yes   ( ) No
    a. If yes, please describe or provide URL: **http://tech.sfsu.edu/policy/acceptableusepolicy**

19. What is the email domain for undergraduate students at your school? (I.e. @college.edu): **@mail.sfsu.edu**
20. Is USENET feed offered? (**X**) Yes   ( ) No
    a. If so, is it offered fully or partially? ( ) Full   (**X**) Partial
21. Do you have any alliances or partnerships with technology companies?
    a. If so, please describe: **Adobe, Oracle, Microsoft, IBM**
22. Percent of publicly accessible (i.e. in common area, such as computer labs, libraries, etc.) are PCs: **52%**
23. Percent of publicly accessible (i.e. in common area, such as computer labs, libraries, etc.) are Macs: **46%**
24. Percent of publicly accessible (i.e. in common area, such as computer labs, libraries, etc.) are UNIX: **2%**
25. Do you support handheld computing, including technical and IT support or academic information available in handheld PC format? (**X**) Yes   ( ) No
26. Do you have a guideline promoting and/or requiring computers/computing resources for undergraduates? ( ) Yes   (**X**) No
27. Do you require computer instruction or proficiency for undergraduates? (**X**) Yes   ( ) No
28. Do you do any webcasting or digital audio or video-streaming of courses on campus? (**X**) Yes   ( ) No
29. Do you do any webcasting or digital audio or video-streaming of campus radio or TV stations? (**X**) Yes   ( ) No