1. How many computers/terminals are available on campus for general student use? **1700**

2. How many ports are available on campus for general student use? **1400**

3. Which of the following are accessible to students? 
   - ✔ Campus intranet 
   - ✔ Computer help desk 
   - ✔ Free student e-mail accounts 
   - ✔ Online (class) grades 
   - ✔ Online (class) registration 
   - ✔ Online (class) schedules 
   - ☐ Other-specify

4. Can any administrative functions (besides course registration) be performed online? (X) Yes ( ) No
   a. If so, please describe
      - Accept admission offer and financial aid award offer;
      - Request official or unofficial transcripts and degree audit reports;
      - Update personal contact and emergency contact information;
      - Register for orientation and tests;
      - Review test scores, financial statements, GE segment III, grades,
      - student schedule and class schedules;
      - Verify enrollment, Graduate Approved Program (GAP) and Culminating Experience status,
      - Make online Web payments for fees, tuition and other miscellaneous charges;
      - Fulfill basic information literacy requirements;
      - Complete first year online advising workshop;
      - Manage SF State e-mail account services

5. Do you have a campus-wide wireless network in place? (X) Yes ( ) No
   a. If yes, wireless network access available, throughout the entire campus? (X) Yes ( ) No

   - 100% Classrooms
   - 100% Dorms
   - 100% Lounges/Dining Areas
   - 100% Student Union
   - 100% Common outdoor areas

6. Do you require students to download a proprietary client to their computers to access your wireless network? ( ) Yes (X) No

7. Number of computer labs, classrooms, etc. that were on campus and accessible by undergraduate students as of May 2014?: **120**

8. Average number of computers per computer lab. (Type of computer lab described in previous question): **20**

9. Do you have a network or lab fee for computer usage on campus for undergraduates? ( ) Yes (X) No If so, what is it?

10. In addition to (or instead of) wireless connectivity to the Internet in undergraduate classrooms, does your campus have any other wireless area? (X) Yes ( ) No

11. Can students remotely access the web and get their email through your college's connection? (X) Yes ( ) No

12. Is there at least one staffed computer lab on campus available to undergraduate students? (X) Yes ( ) No
   a. If yes, is at least one staffed computer lab open 24 hours a day while school is in session? Yes
   b. How many days a week is it open while school is in session? **7**
   c. Does the staff provide training or assistance to undergraduates in the use of:
      1. software (X) Yes ( ) No ( ) n/a
      2. internet (X) Yes ( ) No ( ) n/a
      3. computers (X) Yes ( ) No ( ) n/a

13. Do you permit student web pages? (X) Yes ( ) No
14. Are enrolled undergraduate students required to have their own computer? ( ) Yes (X) No. Some undergrad courses require that student have their own computers.
   a. Percent of undergraduates that own computers? 95%
   b. Is a computer purchase or lease plan available through your institution? ( ) Yes (X) No
   c. Special pricing, discount, or resale agreement with hardware vendors? (X) Yes ( ) No
      If so, please list them. Dell, Apple, HP, Toshiba

15. Do you provide student web pages? ( ) Yes (X) No. Web sites are an option for students in certain classes.

16. What is the URL of your school's official Facebook page? https://www.facebook.com/sanfranciscostate

17. What is the URL of your school's official Twitter page? https://twitter.com/SFSU

18. Do you have a computer ethics policy in place for your school? (X) Yes ( ) No
   a. If yes, please describe or provide URL: http://tech.sfsu.edu/policy/acceptableusepolicy

19. What is the email domain for undergraduate students at your school? (i.e. @college.edu): @mail.sfsu.edu

20. Is USENET feed offered? ( ) Yes (X) No
   a. If so, is it offered fully or partially? ( ) Full ( ) Partial

21. Do you have any alliances or partnerships with technology companies?
   a. If so, please describe: Adobe, Oracle, Microsoft, IBM

22. Percent of publicly accessible (i.e. in common area, such as computer labs, libraries, etc.) are PCs: 55%

23. Percent of publicly accessible (i.e. in common area, such as computer labs, libraries, etc.) are Macs: 43%

24. Percent of publicly accessible (i.e. in common area, such as computer labs, libraries, etc.) are UNIX: 2%

25. Do you support handheld computing, including technical and IT support or academic information available in handheld PC format? (X) Yes ( ) No

26. Do you have a guideline promoting and/or requiring computers/computing resources for undergraduates? (X) Yes ( ) No

27. Do you require computer instruction or proficiency for undergraduates? (X) Yes ( ) No

28. Do you do any webcasting or digital audio or video-streaming of courses on campus? (X) Yes ( ) No

29. Do you do any webcasting or digital audio or video-streaming of campus radio or TV stations? (X) Yes ( ) No